



MAY 2020 RELEASE NOTES

Features – What’s New

Summary	Description
Ability for the Import/Export Management System (IEMS – Precision) to support very large orders	Our Import/Export Management System (IEMS - Precision) can now automatically ingest and support large international orders (orders over 500 lines) and large domestic orders (orders over 5000 lines) thus eliminating manual workarounds or intervention requirements.
Remove Order Exception Hold due to Order Notes for certain customers	For certain customers, we have removed the requirement for order notes on the order to drive an exception process in the Command Center. These orders will now flow directly to the receiving warehouse, thus eliminating manual touches and potential delays.
Add Customer Order Type to IEMS (Precision) System dashboard	Within our Import/Export Management System (IEMS - Precision), Customer Order Type information was added to the IEMS dashboard so that our IEMS Operations users can prioritize and better manage the orders and their work while in Precision in order to improve order processing time and visibility.
New FlashTrac Order Note status information for international orders	Added new lines to FlashTrac Order Notes, for international orders, to show additional activities completed (by user and timeframe) in the order process. The new information in the Order Notes includes when the warehouse has added the airway bill PDF label to the order, as well as an additional line indicating that the IEMS System (Precision) has successfully received it. This provides more visibility to order process state as well as assists in troubleshooting potential delays in the international order process.
Updates to Warehouse Master data to better support outbound shipping processes	New functionality added to the Warehouse Master Record within FlashTrac that determines whether a customer’s inventory, in that warehouse bucket, at that location, uses Return Airway Bills that are pre-printed and available at the warehouse location or generated on demand at time of order shipment. Client Services Representatives, Partner Managers and Warehouse Supervisors/Managers can set this flag to ensure proper outbound processes are followed within the warehouse, using the TracStar WMS.

<p>Ability to select and/or change to an alternate carrier on orders</p>	<p>There are certain order processing scenarios where a need arises to be able to select or change to an alternate carrier other than the primary integrated ones (DHL, FEDEX, UPS) on an order. This functionality has been added to FlashTrac to eliminate time and manual processing steps for those scenarios.</p>
<p>Automate Hazmat data on orders from FlashTrac to the IEMS (Precision)</p>	<p>Additional data integration between FlashTrac and the IEMS (Precision) System so that the hazmat number can be pulled directly from the FlashTrac MPL and sent to the IEMS (Precision) to be automatically added to the commercial invoice generation process. This eliminates manual steps and inefficiencies in the international order process.</p>
<p>TracStar WMS – Batch Picking</p>	<p>When a picker logs in to TracStar, they now have the ability to indicate how they plan to batch pick thereby eliminating inefficiencies in the picking process.</p>

Maintenance

Feature Summary	Feature Description
Printing a Cycle Count is inconsistent with sorting	Fixed sorting issues when printing cycle count documents.
Update to wording used in the Agent Main section of FlashTrac	Minor update to a field display name in the Agent Main FlashTrac tool
Re-trigger POI/POE exceptions on address changes	Addressed an issue to ensure that when a delivery address is changed on an order, FlashTrac will re-verify the address against the Agent Main port of import/port of export flags and clear the order exception where applicable.
Holiday upload – handle special characters	Fixed an issue to ensure that special characters can be handled when users upload the global holidays file to FlashTrac.
FlashTrac Order Notes - chronological order	Order notes in the Order Processing search and update screen were not appearing in chronological order
FlashTrac Customer application – issue with date picker in Order History menu	Within the Review Orders → Order History menu, the Search by Date fields do not populate. When the field is selected, a popup calendar appears however the date was not populating. This has been addressed.
Information inconsistency when changing/editing part named in the Individual Inventory Template	Addressed a bug to ensure that any name changes or edits made to parts in the Individual Inventory Template also automatically flow through the update all existing part names that were already in inventory.
Simplify Service Level Configuration	Removed specific redundant configuration flags to improve setup efficiency and accuracy.